



Minutes

Meeting Location: Minter Ellison
Waterfront Place
1 Eagle Street
Brisbane

Meeting: ASIEQ Forum Meeting
Date: Wednesday 11 November 2015
Time: 8:20 am

Attendees:

Ashlyn	Dyer	Advanced Personnel Management
Melanie	Whitelaw	Advanced Personnel Management
Trinity	McKenzie	Arnotts Biscuits Limited
Hiedi	Beswarick	Arnotts Biscuits Limited
Cameron	Urquhart	Arrium Limited
Thanh	Tran (TT)	Aurizon
Andrew	Murrell	BHP Billiton
Peter	Irving	Brisbane City Council
Saija	Saunders	Brisbane City Council
Joey	Carmichael	City Cover (Gold Coast City Council)
Louise	Cook	City Cover (Gold Coast City Council)
Tania	Perina	CSR Limited
Cass	Wild	Employers Mutual
Sonia	Minniecon	eReports
Natasha	Jacobsen	Inghams Enterprises
Melanie	Lee	Injury Treatment
Annette	Niven	Injury Treatment
Dean	Campbell	Jardine Lloyd Thompson (JLT)
David	Gomulka	JBS Australia
David	Swan	Local Government Association Qld
Darryn	Midson	Medilaw

Attendees:

Lauren	Wright	Medilaw
Rhianna	Muir	MLCOA
Samantha	Norton	MLCOA
Vanessa	Daniel	MLRSA
Denise	McNamara	Myer
Rachel	Hawkins	OIR WCR
Elizabeth	Seymour-Smith	OIR WCR
Russell	Schott	Primary Healthcare Limited
Stephen	Windmill	Primary Healthcare Limited
Glynis	Nayler	QBE
Kylie	Howard	Queensland Rail
Trish	Bassett	RSL Care
Len	Clapshaw	Teys Australia Meat Group
Justin	Crowley	Toll Holdings
John	Randolph	Tricare
Rod	Knights	University of Queensland
Clodagh	McCowen	Wesfarmers Group WorkCover
Richard	McLoughlin	Wesfarmers Group WorkCover
Osnat	Patton	Willis

Apologies:

Luke	Bowman	BHP Billiton
Maree	Hannay	BHP Billiton
Victoria	Barham	Echo Entertainment
Peter	Davis	Redland City Council
Christine	Judge	Townsville City Council
Tina	O'Reilly	Townsville City Council
Tricia	Testa	Tricare
Karen	Wilson	WCD Workers Compensation Solutions
Sue	Richardson	Westpac Banking Corporation
Tony	Cacciola	Willis

Guests:

Jorgen Gullestrup	Mates in Construction
Jennifer Roberts	Mates in Construction
Kirsty Roser	Risk Advisory Services
Matt Bannan	WorkCover Queensland
Janene Hillhouse	Workers' Compensation Regulator
Rhett Moxham	Workers' Compensation Regulator

Minutes Secretary:

Sophie Herd
Debra O'Sullivan



	Agenda Item	Action														
1.	Attendance/Apologies Apologies from floor: None	Apologies noted														
2.	Previous forum minutes and actions Minutes moved by Thanh Tran seconded by Trinity McKenzie	Carried														
3.	Correspondence Log Correspondence log reviewed and accepted	No action required														
4.	Treasurer's Report Treasurers Report presented by Rod Knights <table><tr><td>ASIEQ Account:</td><td>\$</td></tr><tr><td>Account balance as at 30 September 2015</td><td>91,570</td></tr><tr><td>Total deposits</td><td>97</td></tr><tr><td>Total outgoings</td><td>5,656</td></tr><tr><td colspan="2"><hr/></td></tr><tr><td>Closing balance as at 31 October 2015</td><td>86,011</td></tr><tr><td colspan="2"><hr/></td></tr></table> <p>Invoices for full and associate membership fees will be sent out next week and therefore the next reporting period will see an increase in income.</p> <p><i>Question from the floor:</i> Andrew Murrell asked about a discount and Rod Knights replied there would be no discount for the initial period as there was last year.</p>	ASIEQ Account:	\$	Account balance as at 30 September 2015	91,570	Total deposits	97	Total outgoings	5,656	<hr/>		Closing balance as at 31 October 2015	86,011	<hr/>		
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5.	Chair's Report presented by Thanh Tran Minter Ellison have agreed to host the 2016 Forums, dates as follows: - 10 February - 11 May - 17 August - 9 November															



WORKCOVER REGULATOR

North Queensland Conference

The Regulator is planning for their North Queensland conference next April and are keen to get feedback from local operators on issues they would like covered. The theme is focusing on psychological injury and claims.

TT suggested to the Regulator that topics should be tailored to suit managers and supervisors making it more relevant and practical for employers.

Actuarial Meetings

The Brisbane Actuarial meeting is 19 November where an update will be provided on the scheme and actuaries will be sent a copy. A teleconference will later be held to answer any questions. There will be a meeting in May in Sydney with actuaries but apart from that there will be no further face to face meetings next year only contact by phone or teleconferencing.

Question from Floor:

David Gomulka regarding contact with actuaries and assured that Regulators will use the existing contact list and if unable to attend meeting still send any questions /queries.

NIIS

- Start date 1 July 2016

Janene Hillhouse and Jonathon Shield from the Regulator will be establishing a stakeholder working group to convene in mid-January 2016. This group will include representatives from lawyers, unions, WorkCover and ASIEQ. If any members are particularly keen to be the ASIEQ representative please let TT know.

Background issues will be defined by the end of January such as minimum benchmarks for injuries, ring-fencing of cohorts.

Regulator is still adamant no levy will be imposed and cases to be managed by MAIC on a user pay basis. Regulator is consulting with Finity, PWC and TAC actuaries. Goal is to have draft submitted by May 2016.

Question from Floor:

Andrew Murrell regarding any change to option to make a lump sum payment. TT said no but mentioned that at a recent meeting Paul Goldsborough was openly asking questions and agreeable to raising various issues with the Minister.

Bonds

Bonds are an alternative to a bank guarantee which ties up funds for self-insurers and are currently offered in other states. Paul Goldsborough indicated the option makes sense and intends raising this with the Treasurer.

Retro-Paid Loss (Burner) Programs

Employer takes on an element of risk but based on your performance only as opposed to WorkCover where you are rated against your industry peers. Big incentive for large employers and another option that lies between being a self-insurers and WorkCover. Positives include no longer doing claims and being subject to audits but Paul Goldsborough thought this would be a significant change to the current scheme.



Section 76(2)(d) of the WC Regulation

The use of a 7% administration rate in calculating ECL is high with most commercial insurers operating around 1 - 3 % mark. It is unfair to have a flat rate for all self-insurers. ASIEQ suggested a sliding scale kept to 7% for under \$5,000,000 and then reduced as liabilities increase. Again Paul Goldsborough was open to the idea and indicated he would raise this with the Treasurer.

SRG REHAB INITIATIVES

Back to Work

The Back to Work campaign has been completed. Survey data is currently being analysed.

Capacity Certificate Project

- Next meeting is the 16th November 2015
- Survey distributed to all members on 9th November by CBA

This is a broader survey but please answer and return as at the moment they are quite receptive. Anne-Marie Sanini from Westpac is the ASIEQ representative so if there is anything you particularly want included on the certificate please her know.

Feedback from Unions

Regarding rehabilitation, unions will be pushing for employers to provide suitable duties.

Future Focus Groups in 2016

In Queensland we are enjoying a high level of engagement as opposed to other States, we should make the most of the consultative climate. We should raise issues of interest . If you have any please pass on to TT.

STATUTORY ADJUSTMENT SCHEME

Reference Document

- Information Guide for self-insurers about the changes
- Includes details for all steps, including 0% assessments
- Remaining forms for 0% and Request for Review to be finalised
- Guide and remaining forms to be distributed this week
- Justin Crowley and Thanh Tran had reviewed previous versions of the guide
- Janene Hillhouse will be attending our forum to answer any questions

Key Issue raised was Finalised Claims where no PI assessed

- Potential for PI Assessment requests for these claims
- Paul Goldsborough indicated not eligible if claim has been closed
- Need to look at this

Questions/Discussion from Floor:

- Is there was any estimate of what it is going to cost them?
TT replied: Regulator had reported that their estimates Indicated low costs. Suspect WorkCover are going to use up their reserves. eventually the levy rate will have to increase.
- Is it possible to ask for a PI assessment at any time?
- What happens to those whose claim is closed – can they still ask for a PI



Assessment?

TT replied that PG made it clear that if a file is closed then no PIA but TT cannot see anything in the Legislation to back this up)

TT also raised claims that were closed and PI not been assessed.

- Defer issuing NOAs until guidelines have been issued
- Lawyer’s fees: cannot charge a fee if they have not been requested to provide any work/information

WORKCOVER QUEENSLAND

Matt Bannan will attend our forum to discuss the work they have completed regarding psychological injuries

- Indicated they had previously explored burner premiums
- Would like to meet in December to discuss
- TT to meet with David Heley (CFO) and Andrew Currie (Business Analysis Manager)

HEALTH BENEFITS OF WORK SIGNATORY STEERING GROUP (SSG)

- SSG Forum 20 November 2015
- ASIEQ Representative Sue Richardson (who is establishing a Business case for Health Benefits of Work) is unable to attend
- is any member able to represent ASIEQ at this SSG

ASIEQ can also invite a non-signatory organization (advise TT if know of one that might be interested)

TREASURER’S LUNCH – 20 October 2015

- Changes reflect commitment to restoring workers’ rights
- The scheme works well and is one of the best in the country
- Government is committed to facilitating business investment and State infrastructure especially in Northern Queensland
- Government believes stakeholder engagement is important and is committed to ensure consultation is undertaken
- Government would be keen for self-insurers to return to WorkCover
- Government is not looking at any further significant changes to the Queensland Workers’ Compensation system

The Treasurer invited ASIEQ and member organisations to submit their ideas and invited feedback:

- TT plans to make a submission early in the new year

ASIEQ Executive

Chair:	Thanh Tran
Secretary:	Trinity McKenzie
Treasurer (Interim):	Rod Knights
Executive Member:	Sue Richardson
Chair of Rehabilitation Sub-Committee:	Peter Irving



	<p>Nominations sought for:</p> <ul style="list-style-type: none"> • Deputy Chair • Treasurer • Executive Members <p>Concern was raised at the AGM regarding the changes a lot of organisations are going through and that generally members are too busy to take on an executive role. Particularly when it involves 2 x 2 years of involvement. Therefore TT is willing to consider a one year term.</p> <p>INDUSTRY RESEARCH</p> <p>Met with Alex Collie, CEO of ISCRR (Institute of Safety, Compensation and Recovery Research). ISCRR is research policy partnership established in 2009 via an agreement between WorkSafe Victoria, the Transport Accident Commission (TAC) and Monash University.</p> <ul style="list-style-type: none"> • Highlighted lack of local and employer based research • Potentially have Alex Collie come to a forum meeting to present research findings and explore potential research areas • Feedback requested from members regarding: <ul style="list-style-type: none"> - what areas of research they would be interested in - their interest in participating in research 	
<p>6.</p>	<p>GENERAL BUSINESS</p> <p>ASIEQ Website</p> <p>Ideas and feedback from members regarding:</p> <ul style="list-style-type: none"> • Key features (current and new) • Content • Sponsorship and logo placement • Area for members to provide feedback • Information resources • Online bookings • Associate members advertise their events • Jobs <p>Website is for members so must ensure that the update to the website provides a site that we would like to use.</p> <p>2016 – What Would Members Like</p> <ul style="list-style-type: none"> • Speakers and topics • Information resources • Events and activities <p>Membership Renewals</p> <ul style="list-style-type: none"> • Invoices will be sent next week • Glencore will not be renewing their membership 	
	<p>Meeting Close: 9.25 am</p> <p>Next Quarterly Forum: Wednesday 10 February 2015</p>	