

WorkCover
QUEENSLAND

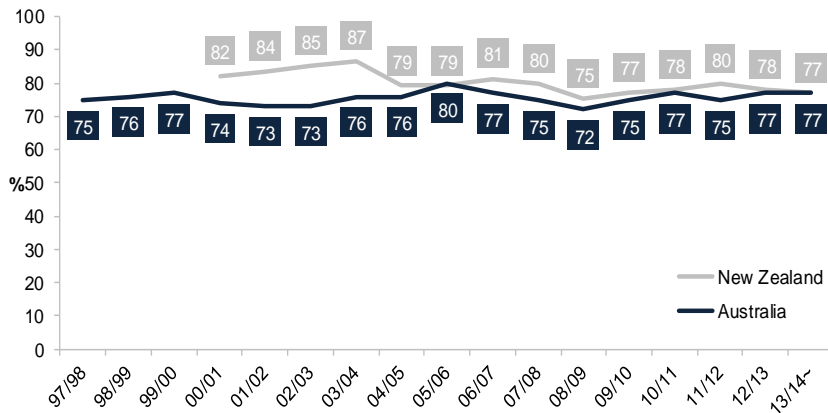
we cover, **we care**



Agenda

- Latest trends in claims
- Update from Health Benefits of Work Steering Group
- Statutory Adjustment Scheme

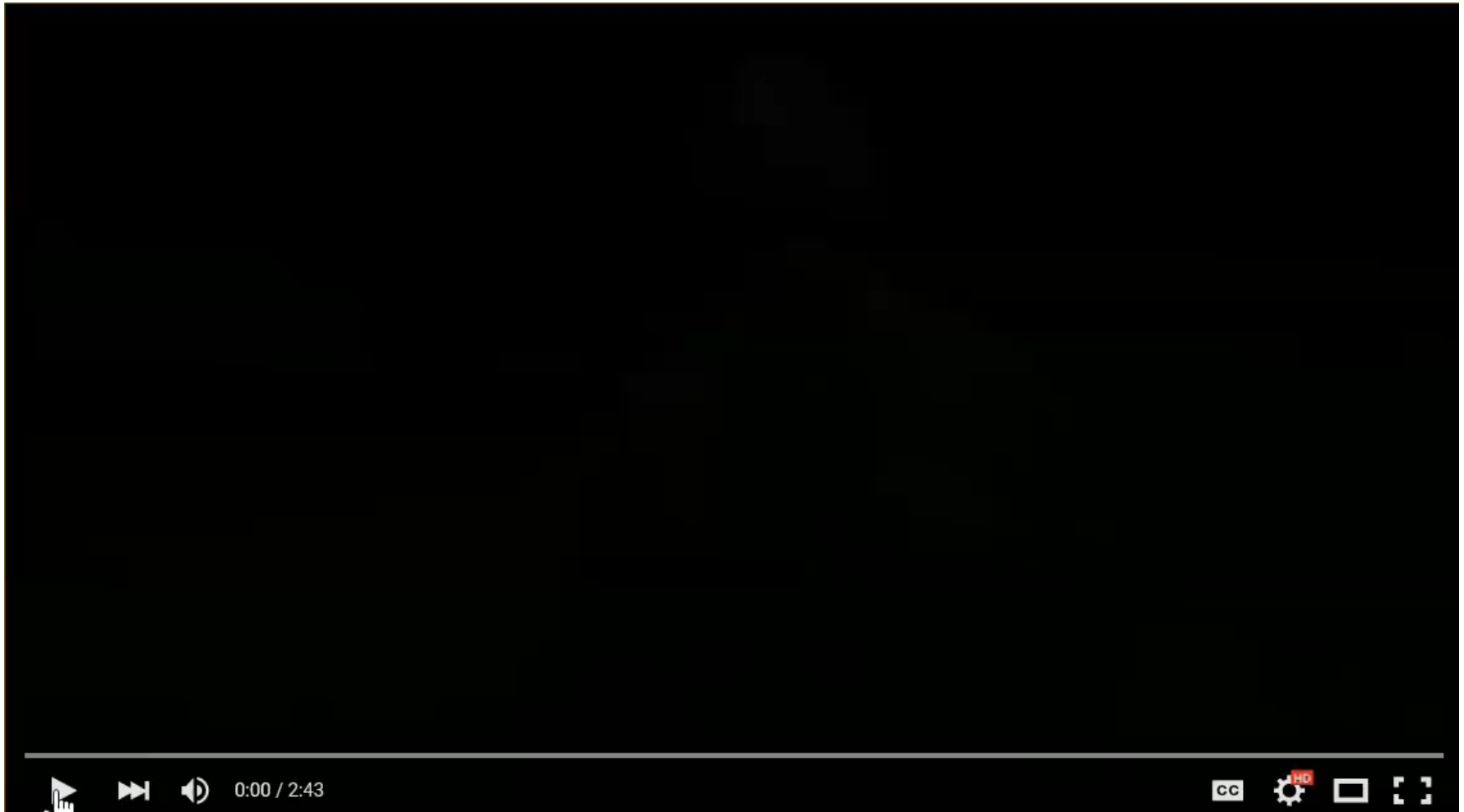
Latest trends in claims



“Behavioural insights” – nudging people towards the right decisions

- Make it easy: letters, forms and process design
- We are social animals: trust/fairness, punishment and mutual obligations
- Give me a signal: what are others doing?

Latest trends in claims



Latest trends in claims

Useful resources:

Safework Australia: [Return to Work](#) survey

Actuaries Injury Schemes Seminar: [various papers](#) including behavioural insights

What is [behavioural economics](#)?

[ISCRR Research forum](#) 2015: Does Injury Compensation Cause Harm?

[What difference does scheme design make?](#) TBA

Health Benefits of Good Work

We are Signatory to and apart of the Signatory Steering Committee for the Consensus Statement on the Health Benefits of Good Work.

Moving from consensus to action, the committee...

Promotes awareness of the health benefits of good work

Affirms the importance of health and good work

Supports and encourages access to the health benefits of good work

Encourages employers' continuing support of workers' occupational health

Organises forums and campaigns increasing signatories

For more information or to become a signatory please visit the website below

Statutory Adjustment Scheme

- Refresh on the eligibility criteria
- What we are seeing
- Managing future claims:
 - Impact on PI assessment process?
 - Increased utilization of PIs?
 - Which scheme am I – dealing with OPT injuries

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