

ASIEQ General Members Meeting Minutes

Date: Wednesday 17 May 2022

Time: 9am – 10.25am

Location: Via Zoom

Attendees: Appendix 1

Apologies: Laura Stewart (Back2Work Solutions), Louise Cook (CityCover Gold Coast) and Rebecca Sanderson (Allianz).

Acknowledgement to Country

Cara Williams began by acknowledging the traditional custodians of the land on which we met. The meeting was held at the office of MinterEllison in Brisbane which is a contested space, so she paid respects to both the Jagera people and the Turrbul people and their Elders, past, present and emerging. Cara asked everyone to take a minute to think about the traditional owners of the land on which they stand.

Welcome

Cara welcomed members to the May 2022 ASIEQ meeting.

Review of the previous Minutes

The minutes from the previous General Meeting on 16 February 2022 were circulated after that meeting.

Trent Rickard moved a motion to accept the minutes of the meeting as a true and correct record. Seconded by Victoria Barham. None Opposed. Motion Passed.

Correspondence

Correspondence Log					
Date	Incoming	Outgoing	Method	Sender	Subject
11/05/2022		✓	Email	Trent Forno, MinterEllison	Invitation to Licence Manager's Luncheon
11/05/2022		✓	Email	Mark Wiemers, BarryNilsson	Invitation to Licence Manager's Luncheon
11/05/2022		✓	Email	Tony James, OIR	Invitation to Licence Manager's Luncheon
11/05/2022		✓	Email	Bruce Watson, WorkCover Qld	Invitation to Licence Manager's Luncheon
11/05/2022		✓	Email	Janine Ried, WorkCover Qld	Invitation to Licence Manager's Luncheon
11/05/2022		✓	Email	OIR	ASIEQ Conference final report
11/03/2022	✓		Email	Mark Wiemers, BarryNilsson	Congratulations on Conference
11/03/2022	✓		Email	Bruce Watson, WorkCover Qld	Congratulations on Conference
10/03/2022	✓		Email	NCSI	Wind up notification from the National Council of Self Insurers
25/02/2022		✓	Email	Danielle Bolton	Submission re terminal compensation changes
25/02/2022		✓	Email	Danielle Bolton	Submission re Claim Farming
18/02/2022	✓		Email	Bradley Bick, WCRS	Request for comments re claim farming and terminal compensation changes

If members wished to read any of this correspondence in full, they can contact the Secretariat for a copy.

Presidents Update

Clodagh McCowen gave the President's report. Clodagh offered thanks to Minter Ellison for again allowing us back to their office to hold our forums. She expressed we were grateful for the opportunity to be back face to face whilst still offering an online component for those who can't make it.

Clodagh delivered a summary of the ASIEQ Conference. She was pleased to announce that it was a very successful Conference on 9 and 10 March 2022 at the Brisbane Sofitel. The Conference

report was included in the papers for the meeting. The event was designed to be a multidisciplinary event exploring the unique and ground breaking ways organisations have pivoted to not just survive, but progress in these strange times.

Objective	Detail	Met/Not met
Sector event	A milestone event to highlight best practice in the Self Insurance Sector	Met
Member benefit	A learning and networking opportunity for ASIEQ members	Met
Information sharing	Opportunity for industry leaders and specialists to share ground breaking information	Met
Relationship building	Opportunity to strengthen the relationship with the Office of Industrial Relations and WorkCover Queensland	Met
Advertising opportunities	Opportunity for Associate Members and other interested organisations to advertise relevant services to members	Met
Attendee Safety	To maximise safety precautions for attendees so that they feel safe to attend an event face to face	Met
Governance	To run the event ensuring good governance including that the event does not run at a loss	Met

Clodagh thanked the Conference Committee:

- Clodagh McCowen (Coles) – Chair
- Tania Perina (CSR)
- Patina Pitkin (Wilmar)
- Cara Williams (Bolton Clarke)
- Helen Creagh (EML), resigned Dec 21
- Julie Wilson (Gold Coast City Council), resigned Dec 21

We had a total of 18 meetings over 12 months to pull the conference together. There were some concerns around health and safety in the lead up however extra measures were implemented to ensure everyone was kept safe.

Clodagh gave a very special thanks to Danielle Bolton who is not just the ASIEQ Secretariat but also the Conference Manager and she thought of every detail and many compliments were received about her organisational skills.

Clodagh thanked our sponsors:

Gold Sponsor

McInnes Wilson Lawyers

Silver Sponsor

Queensland Government – Office of Industrial Relations

Bronze Sponsors

Axis Rehabilitation

Finity

JobFit Systems

OccPhyz Consulting

RedHealth

In addition to the sponsors, we also had a number of organisations take trade booths. Sponsors and trade exhibitors were very happy with many saying they would like to be involved in future events.

41% of attendees responded to our conference survey. There was overwhelmingly positive feedback. Attendee highlights included our keynotes Gus Balbontin and Georgia Murch. There were different types of speakers who were thought provoking and well received. Topics such as medicinal cannabis, prevention, compliance and case management and secondary Psych were noted. Everyone enjoyed being able to see one another again.

We had our soiree which we had hoped to be outside however due to weather it was held in the Ballroom foyer. It was still an excellent night that was very well attended.

We had a 197 attendees and the conference report gives a breakdown to the background. Clodagh offered thanks to members and associate members who attended. The event was designed for you to get benefit from your membership.

We had 35 speakers and we were very grateful to everyone who provided a high level presentations. The hardest part was fitting everyone in and we had different streams to accommodate a good variety of speakers.

We took additional safety measure as mentioned to ensure everyone's safety. This included posting Rapid Antigen Tests to everyone and it gave attendees confidence that we had taken strong measures to keep everyone safe.

The conference report was provided to OIR as part of our Sponsorship agreement. This is a good foundation for future events.

We were lucky to make a profit as the aim was not to run at a loss. There was \$161 400 in income, expenditure was \$116 000 and our surplus was \$45 311 which is a healthy injection into the Associations account. Clodagh offered any members with additional questions to contact either herself or Danielle to discuss.

There was a meeting held with WCRS on 28 April which Cara will go through in detail later in this meeting. There are concerns around the progression of issues such as the Rehabilitation and Return to Work Guidelines. It is important that as an Association, we keep the pressure on these issues. There were also some interesting conversations around fraud referrals. This topic will be discussed further at the members drop in session as you can go back within 2 two weeks if you're advised that there are not good prospects to further your case. There were also concerns raised around the length of time for regulator reviews which were acknowledged and are being addressed. If members are having significant delays, please advise us so that we can raise the issue with WCRS.

There will be a Member Drop in session on 3 June which we have been hosting every 2 months to discuss topics that are impacting Self Insurers. Topics that have been raised for discussion include:

- Difficulties with Re-insurance
- Rehabilitation and Return to Work Plans
- Safety Audit samples – 10% or square root
- Common trends
- Covid claim lodgements
- Claims management manual expectation

These sessions are a safe space for Members to discuss issues as they are not minuted or recorded. Please advise if you have any other topics.

The Licence Managers luncheon is on 15 June at Brisbane Town Hall. It's slightly later than usual due to the Conference being held in March. We hope all Licence Manager's will attend.

Treasurers Report

Victoria Barham gave the Treasurer's report.

- Bank Balance as of 30 April 2022 - \$212 909
- Outgoings for April were \$16 164 resulting in a loss for the month of \$23 895 once the GST for the quarter was paid. This was a result of all income for the conference being received but the final payments for venue etc were still to be made.
- The Conference ran at a surplus of approximately \$45k

ASIEQ and WCRS Meeting

Cara discussed the minutes from the recent meeting with WCRS held on 28 April.

One of the key issues discussed was the Accredited Return to Work plans and guidelines and the timeline that this will be implemented. WCRS have advised they received more comments than expected on the draft which has delayed the release of these documents. The expected release is now mid year.

Sub Committee Reports

NCSI

Trent Rickard advised that NCSI are holding a special general meeting today to disband. Robin Shaw, the head of SISA (Self Insurers of South Australia) is retiring at the end of June and as he was the driving force of NCSI, it is not disbanding. They haven't been an active organisation for some time. If they wind up, some funds may come back to ASIEQ.

General Business

Bill Nevin raised the issue that Glencore will be returning to the scheme as they have not been able to secure re-insurance. Bill will be giving a detailed presentation on this after morning tea.

Rosemary Neal from GFG Alliance asked if any other members are having issues with quarterly meetings with WCRS. UQ advised they have had issues however Teys, Qantas and QR have had theirs quarterly. This issue was noted and ASIEQ will raise this issue at our next meeting with WCRS.

Cara asked members to submit suggestions for future Forum topics to the Secretariat.

Next Meeting

The next General meeting and forum will be held on Wednesday 17 August 2022. The meeting will be held at the offices of MinterEllison, Level 22, 1 Eagle Street, Brisbane.



Clodagh McCowen
President
17 August 2022

Appendix 1 – Meeting Attendees

Firstname	Surname	Company
Joshua	Wong	3DMind Solutions
Michelle	Ware	Allianz
Danielle	Bolton	ASIEQ
Stephanie	Naidoo	Aurizon
David	Brentnell	Axis Rehabilitation
Mark	Findlay	Back2Work Solutions
Rob	Darlington	Back2Work Solutions
Cara	Williams	Bolton Clarke
Andrew	Murrell	Brisbane City Council
Kelly	Tucker	Brisbane City Council
David	Gomulka	Brisbane City Council
Clodagh	McCowen	Coles Group
Tania	Perina	CSR Limited
John	Cvetko	Gallagher Bassett
Rosemary	Neal	GFG Alliance (Liberty OneSteel)
Bill	Nevin	Glencore
Lee	Quinn	Glencore
Dell	Gavin	Glencore
Karen	Wilson	Inghams Enterprises Pty Ltd
Tony	Cacciola	Jardine Lloyd Thompson (JLT)
Dean	Campbell	Jardine Lloyd Thompson (JLT)
Paul	Bush	Qantas Airways Limited
Louisa	Hackenberg	Queensland Rail Limited
Helen	Creagh	Queensland Rail Limited
Trent	Rickard	Teys Australia Meat Group Pty Ltd
Victoria	Barham	The Star Entertainment Group
Margaret	Sapolu	Toll Group
Deb	Allen	University of Queensland
Kate	Thurbon	University of Queensland
Richard	McLoughlin	Wesfarmers Group WorkCover
Stephanie	Foley	Westpac Banking Corporation
Patina	Pitkin	Wilmar Sugar P/L
Kristine	Scott	Woolworths
Tim	Elvery	Work Rehab
Suzanne	D'Andrea	Vocational Redirection